

FY22 Results Briefing

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18th August 2022

Agenda

Data[#]3 Overview FY22 Operational Overview FY22 Financial Performance FY23 Strategy Customer Success Summary and Outlook

FY22 Financial Highlights



FY22 Overview





Revenue

\$1.0B

Recurring Revenue

66%



1,300+

- Strong result with good contributions across business units and regions, supported by growing pipeline of large integration project opportunities
- In line with strategic focus, increase in software and services revenue driving recurring revenue and margin accretion
- Order backlog from supply chain delays increased from \$3M at end of FY21 to over \$6M at end of FY22 (pre-tax profit). This will be realised in 1H FY23
- Leading market position, strength of supplier relationships, long-term customer base and experienced team underpins positive outlook

Key awards + certifications

- HRD Employer of Choice 7th year in a row
- Cisco Global Software Partner of the Year
- Microsoft Worldwide Device Distributor/Reseller Partner of the Year
- Microsoft Worldwide Surface+ Partner of the Year

ESG update

- Sustainability goals
- Formed Reconciliation Action Plan Working Group
- Ethics global benchmarking





Digital Transformation



Artificial Intelligence



Internet of Things



3D Printing







Modern Workplace



Security



Data & Analytics



Integrated Solutions

Multi-cloud

Modern Data Centre

Public Cloud

Private Cloud

Consulting

Modern Workplace

Collaboration End User Devices

Printing

Systems Management



Security

Cloud Security

Data Security and Privacy

Identity and Access Management

Infrastructure and Endpoint Security

Security Monitoring and Analytics

Data & Analytics

oOU

Business Analytics

Customer Management

Internet of Things

Location-Based Analytics

Connectivity

IT-OT Networking Software-Defined Networks Software-Defined WAN Wireless Networks

Support Services

Lifecycle

Project Services



#1 partner in Australia

#1 partner in Australia

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D&LLTechnologies

#1 partner in Australia

Top five partner in Australia

Strategic partnerships with global leaders

Significant investment in technical capability and certifications

400+ other partnerships with emerging vendors

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FY22 Operational Overview

FY22 Operational Highlights



Customer Experience

Investment in systems and people driven by data and analytics. <u>Global recognition with Cisco.</u>

ERP System

New Microsoft D365 platform (multi-year project & investment, successful 'go-live' in March 2022)

FY22 Financial Performance

Sustained revenue growth, boosted by cloud



Total Public Cloud revenue (\$M)



Strong revenue growth CAGR of 14.3%¹ fuelled by software licensing, cloud-based solutions and services.

Total revenue includes \$1.04B of public cloud revenues (up 31.3% on PCP), supporting further growth in services.

~66% of revenue is recurring, meaning under term-based contracts (up 62% on PCP).

Changing sales mix



Business unit	FY22 revenue (\$M)	Change vs. FY21
Business Aspect Consulting	26.6	+ 50.0%
Project Services	66.6	+ 5.0%
Support Services	160.1	+ 66.6%
People Solutions (recruitment)	62.3	+ 8.7%
Total Services	318.4	+ 32.7%
Software Solutions	1,433.7	+ 14.8%
Infrastructure Solutions	440.3	- 5.7%

Gross margin and Gross profit

Overall Gross Margin % varies with the changing revenue mix.

- Infrastructure Solutions impacted by inflated backlog.
- Strong growth in software licensing and public cloud revenues.
- Accelerated services growth has boosted total Gross Profit \$.

Gross Margin % within each business unit has remained relatively stable.

Changing vendor incentive programs will increasingly see rebates shift from product to services.

Objective is to deliver steady, sustained growth in total Gross Profit \$

Business unit	FY22 revenue (\$M)	FY22 revenue growth	Relative Gross Margin % LOW MED HIGH
Consulting	26.6	+ 50.0%	MED - HIGH
Project Services	66.6	+ 5.0%	MED
Support Services	160.1	+ 66.6%	Maintenance Services LOW - MED Managed Services HIGH
People Solutions	62.3	+ 8.7%	LOW - MED
Software Solutions	1,433.7	+ 14.8%	LOW
Infrastructure Solutions	440.3	- 5.7%	LOW to MED

Steady improvement in operating leverage



Total gross profit (\$M) & Total gross margin (%)



Gross margin % has varied with changing sales mix, and is expected to return to growth as services contribution increases

Internal Cost Ratio (Internal expenses / Gross profit) has improved from 88.0% in FY16 to 80.1% in FY22 (FY21: 81.5%)

Sustained earnings growth





NPAT (\$M) - excluding minority interests





Statement of profit or loss

Revenue Revenue from contracts with customers Other revenue Expenses	2,192,421 576 2,192,997	1,955,247 941 1,956,188	+12.1
Revenue from contracts with customers Other revenue	576	941	
Other revenue	576	941	
			-38.8
Expenses			+12.1
Change in inventory	19,206	(7,286)	
Purchase of goods	(1,774,938)	(1,593,258)	+11.4
Employee and contractor costs directly on-charged (cost of sales on services)	(88,789)	(74,629)	+19.0
Other cost of sales on services	(129,682)	(85,328)	+52.0
Internal employee and contractor costs	(152,996)	(138,346)	+10.6
Telecommunications	(2,216)	(2,287)	-3.1
Rent	(1,717)	(2,033)	-15.5
Travel	(258)	(180)	+43.3
Professional fees	(1,023)	(1,028)	-0.5
Depreciation and amortisation	(5,288)	(5,172)	+2.2
Finance costs	(1,376)	(1,444)	-4.7
Other	(9,827)	(8,254)	+19.1
	(2,148,904)	(1,919,245)	+12.0
Profit before income tax expense	44,093	36,943	+19.4
Income tax expense	(13,831)	(11,540)	+19.9
Profit for the year	30,262	25,403	+19.1
Profit for the year is attributable to			
Owners of Data#3 Limited	30,262	25,414	+19.1
Non-controlling interests	-	(11)	
	30,262	25,403	+19.1
Earnings per share for profit attributable to the ordinary equity holders of the company:	Cents	Cents	
Basic earnings per share	19.61	16.51	+18.8
Diluted earnings per share	19.55	16.43	+19.0

- Revenue increased by 12.1%
- Gross profit increased by 12.1% (from \$194.7M to \$218.2M) and total gross margin remained stable at 10.0%
- Internal staff costs increased by 10.6% (from \$138.3 million to \$153.0 million) reflecting 6.6% headcount growth (predominantly in Services) and general remuneration increases
- Other operating expenses increased by 6.4% (from \$20.4 million to \$21.7 million)
 - ✓ Dynamics 365 ERP project costs
 - ✓ Small increase in Travel costs
 - ✓ Reduction in Rent expense
- Basic EPS increased by 18.8%
- Return on equity 49.0% (FY21 45.1%)

Balance sheet

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	2022 \$'000	2021 \$'000	Change %
Current assets			
Cash and cash equivalents	149,459	204,323	-26.9
Trade and other receivables	527,888	415,991	+26.9
Contract assets	5,776	3,355	+72.2
Inventories	33,078	13,872	+138.5
Other	3,955	4,018	-1.6
Total current assets	720,156	641,559	+12.3
Non-current assets			
Trade and other receivables	1,072	2,336	-54.1
Property and equipment	3,388	3,375	+0.4
Right-of-use assets	23,585	25,698	-8.2
Deferred tax assets	5,292	5,898	-10.3
Intangible assets	17,394	15,959	+9.0
Total non-current assets	50,731	53,266	-4.8
Total assets	770,887	694,825	+10.9
Current liabilities			
Trade and other payables	622,698	560,865	+11.0
Contract liabilities	49,710	39,312	+26.4
Lease liabilities	3,002	2,761	+8.7
Current tax liabilities	705	1,327	-46.9
Provisions	7,236	6,095	+18.7
Total current liabilities	683,351	610,360	+12.0
Non-current liabilities			
Trade and other payables	-	614	-100.0
Lease liabilities	22,643	24,105	-6.1
Provisions	3,196	3,441	-7.1
Total non-current liabilities	25,839	28,160	-8.2
Total liabilities	709,190	638,520	+11.1
Net assets	61,697	56,305	+9.6
Equity			
Contributed equity	10,313	8,278	+24.6
Share-based payments reserve	559	1,825	-69.4
Foreign currency translation reserve	(443)	(657)	-32.6
Retained earnings	51,268	46,859	+9.4
Total equity	61,697	56,305	+9.6

- Strong balance sheet with no borrowings
- 4Q revenue spike (in line with normal customer spend patterns) inflated Trade receivables and Trade payables at year end
- As in prior periods, this created a large temporary cash surplus at 30 June
- Average DSOS of 28.1 days (FY21 = 27.7 days)
- Inflated inventory holdings due to supply chain delays and partial deliveries, however all inventory is allocated to non-cancellable customer orders

Working capital analysis



Efficient working capital model.

Short or negative working capital cycles underpin self-funding of business.

Inventory inflated due to backlog, but allocated to non-cancellable customer orders.

Average collection cycle approx. 28 days.

Favourable trade terms with suppliers.

Stable working capital position, despite significant seasonal fluctuation at period end.

Statement of cash flows

	2022	2021	Change
	\$'000	\$'000	%
Cash flows from operating activities			
Receipts from customers (inclusive of GST)	2,313,048	2,013,332	+14.9
Payments to suppliers and employees (inclusive of GST)	(2,291,312)	(2,002,883)	+14.4
GST paid	(29,364)	(16,972)	+73.0
Interest received	245	762	-67.8
Interest and other borrowing costs paid	(1,334)	(1,400)	-4.7
Income tax paid (net of refunds)	(13,906)	(15,530)	-10.5
Net cash (outflow) from operating activities	(22,623)	(22,691)	-0.3
Cash flows from investing activities			
Payments for property and equipment	(997)	(18)	
Payments for software assets	(2,878)	(1,904)	+51.2
Payment for purchase of minority interest	-	(150)	
Net cash (outflow) from investing activities	(3,875)	(2,072)	+87.0
Cash flows from financing activities			
Payment of dividends	(25,853)	(22,018)	+17.4
Proceeds from issue of shares	2,035	-	
Payments for shares acquired by the Data#3 Employee Share Trust	(2,035)	-	
Lease liability payments	(2,727)	(3,190)	-14.5
Net cash (outflow) from financing activities	(28,580)	(25,208)	+13.4
Net (decrease) in cash and cash equivalents held	(55,078)	(49,971)	+10.2
Cash and cash equivalents, beginning of financial year	204,323	255,147	-19.9
Effect of exchange rate changes on cash and cash equivalents	214	(853)	
Cash and cash equivalents, end of financial year	149,459	204,323	-26.9

- Cash flow 'seasonality' consistent with previous years
- Timing differences in collections from customers and payments to suppliers around 30 June generate temporary cash surpluses
- FY22 average daily cash balance \$117.2M (FY21 = \$126.6M)
- Underlying 'free cash' is typically \$15M \$20M but has been reduced in FY22 due to inflated inventory position at year-end. This is expected to normalise in 1H FY23 as the backlog unwinds
- Cash conversion of 123%[#] for 7-year period (FY16 to FY22)

[# Total Free Cash Flow \$173M / Total NPAT \$141M]

- Low capital expenditure
- High dividend payout ratio of ~90%

FY23 Strategy and Outlook



FY22 Customer stories



Delivering the digital future in South Australia

- Last year we announced a multi-year managed services contract with Department for Education
- Since then we have succeeded in winning more managed services contracts in SA. These include:
 - Attorney Generals Department and Public Trustee
 - Department for Environment and Water
 - Department for Human Services
 - Department of Treasury and Finance
- SA Government previously had a single large outsource
- Breaking down large contracts is becoming a trend





Increasing customer engagement



Steady growth in customer base, with over 5,000 active accounts across 2,150 customer groups.

The largest customer groups are in the education sector.

Average Revenue & Average Gross Profit per Customer



Average revenue per customer group has increased as we extend engagement across our portfolio of solutions.

Average GP per customer group decreased in FY20 & FY21 due to pandemic spend shift toward lower margin product. FY22 has seen a return to a more normal mix of solutions.

Strategic Focus Areas



Customer Experience

Long-term view, not transactional

Lifecycle approach

Joint investments with global vendors



Security

Protecting our business

Market opportunity

Executive leadership

Go to market with Business Aspect

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Accelerating Services

Completed rebuild of Managed Services

Strong growth in Consulting & Support Services

Complementing vendor incentive programs

We will continue to focus on driving growth in our services and software businesses to increase recurring revenues and improve margins

Outlook



Services growth will continue to complement software and infrastructure divisions, while improving recurring revenue and margins



Growth in cloud business provides data and insights to enhance lifecycle services

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Supply constraints set to continue into FY23; well placed to grow market share by leveraging market leading relationships



Strong pipeline of major integration project opportunities as large corporates and government drive transformation agendas "The backlog from FY22 has again provided a fast start to the current year, and we are well positioned to capitalise on opportunities this provides.

We remain committed to delivering sustainable earnings growth, underpinned by our leading market position, unrivalled vendor relationships, long-term customer base and highly experienced and committed team."

- Laurence Baynham, CEO



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Data#3: Delivering The Digital Future (Company Video)



https://youtu.be/nU6bOYVrekg

Recent Awards

Surface+ Pa	Worldwide artner of the ear	Cisco Global Software Partner of the Year	Aruba As a Service Partner of the Year	Employer of Choice, HRD Magazine Cisco ANZ Partner of the Year	
Cisco APJC Security Partner of the Year	Dell Technologies Solution Provider of the Year	Dell Technologies Channel Excellence in Cloud Sales Asia Pacific Japan	Dell Technologies Channel Services Delivery Excellence Partner 2022	Hewlett Packard Enterprise Greenlake Partner of the Year	Trend Micro Security Partner of the Year
Employer of Choice, HRD Magazine	Poly Hybrid Solutions Partner 2021 ANZ	Veeam Pro Partner of the Year ANZ	Aruba National Partner of the Year	Microsoft Worldwide Device Distributor/Reseller Partner of the Year	

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